UNITED STATES DISTRICT COURT DISTRICT OF NEW JERSEY

Sophia Weed, :

2030 Harbor Drive

Palmyra, NJ 08065 : NO.: 14-4142

Plaintiff,

V.

:

NRA Group, LLC

d/b/a National Recovery Agency

2491 Paxton St.

Harrisburg, PA 17111

.

And : **JURY TRIAL DEMANDED**

JUNI I RIAL DEMIANDE

John Does 1-10

:

Defendants. :

FIRST AMENDED CIVIL ACTION COMPLAINT

I. Jurisdiction and Venue.

- 1. Jurisdiction in this Honorable Court is based on diversity conferred by 28 U.S.C. §§1331 and 1332; supplemental jurisdiction over state law claims is granted by 28 USC §1367.
- 2. Venue lies in this judicial district in that the events which gave rise to this claim occurred here and the circumstances which are the subject of the action is situated within this district.

II. Parties.

- 3. Plaintiff, Sophia Weed is an adult individual, a New Jersey citizen residing at the above captioned address.
- 4. Defendant, NRA Group, LLC ("NRA") is limited liability company by virtue of the laws of the Commonwealth of Pennsylvania, doing business as National Recovery Agency and regularly engaged in the business of collecting debts nationwide with its headquarters and

principal place of business located at the above-captioned address. NRA regularly attempts to collect debts alleged to be due and is a debt collector as defined by 15 U.S.C. §1692a(6).

5. Defendants, John Does 1-10, is a moniker/fictitious name for individuals and entities currently unknown but will be substituted when known, as affiliated, associated or liable hereunder for the reasons set forth below or inferred therefrom. Each of these parties are incorporated as Defendants in each and every count and averment listed above and below. Upon information and belief, Defendants, John Does, were principals, supervisors, agents, servants, workmen, or employees of Co-Defendant, liable to Plaintiff hereunder.

III. Factual Allegations.

- 6. In or around summer 2013, Defendants began contacting Plaintiff via telephone regarding debts Defendant purported to be owed by Plaintiff.
- 7. Defendants were calling Plaintiff at her residence, where she lived with her parents.
- 8. Defendants were calling Plaintiff and her parents repeatedly attempting to collect a debt that Plaintiff never owed.
- 9. At no time during the repeated phone calls did Defendants meaningfully describe to Plaintiff or her parents as to what the debt was or how the debt was incurred despite being asked.
- 10. Plaintiff repeatedly requested information as to who NRA Group, LLC was and/or how Plaintiff incurred the debt which was refused.
- 11. Plaintiff asked Defendant to be specific as to the principle amount, and requested paperwork to show Plaintiff exactly how the debt was incurred refused.
- 12. Defendants never provided any further information other than stating that the debt was owed and Plaintiff must pay.

- 13. Up until October 2013, when Plaintiff retained counsel, Defendant repeatedly called Plaintiff early in the morning, on Saturdays, late in the evening and informed Plaintiff's family members that Defendant was attempting to collect a delinquent debt.
- 14. As a result of Defendants' conduct, Plaintiff has sustained actual damages including, but not limited to emotional and mental pain and anguish which Plaintiff will continue to suffer for an indefinite time in the future, and damage to Plaintiff's credit as the result of reporting a debt that Plaintiff did not owe.

IV. Causes of Action.

COUNT IViolations of the Fair Debt Collections Practice Act ("FDCPA")

- 15. The allegations above are re-alleged and incorporated herein by reference.
- 16. At all times relevant hereto, Defendant was attempting to collect an alleged debt to it which was incurred for personal, family or household purposes and is a "debt" as defined by 15 U.S.C. § 1692a(5).
- 17. The above contacts made between the Plaintiff and Defendants were "communications" relating to a "debt" as defined by 15 U.S.C. § 1692a(2) and 1692a(5) of the FDCPA.
- 18. Defendant, by its conduct as described above, violated the FDCPA including but not limited to the following:
- a) §1692b: (a) Communication with the consumer generally

Without the prior consent of the consumer given directly to the debt collector or the express permission of a court of competent jurisdiction, a debt collector may not communicate with a consumer in connection with the collection of any debt--

(1) at any unusual time or place or a time or place known or which should be known to be inconvenient to the consumer. In the absence of knowledge of circumstances to the contrary, a debt collector shall assume that the convenient time for communicating with a consumer is after 8 o'clock antemeridian and before 9 o'clock postmeridian, local time at the consumer's location;

- b) §1692d; A debt collector may not engage in any conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:
 - (5) Causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number.
 - (6) Except as provided in section 1692b of this title, the placement of telephone calls without meaningful disclosure of the caller's identity.
- c) §1692f Otherwise using unfair or unconscionable means to collect or attempt to collect a debt.

COUNT II

Violations of the Telephone Consumer Protection Act ("TCPA")

- 19. The allegations above are re-alleged and incorporated herein by reference.
- 20. Defendant, by its conduct as described above, violated the TCPA.
- 21. Defendant repeatedly called Plaintiff's residence before 8 a.m. and/or after 9 p.m.
- 22. Defendants harassment caused Plaintiff emotional and mental pain and anguish.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs respectfully pray that judgment be entered against the

- Defendants for the following:
 - a. Actual and compensatory damages;
 - b. Statutory damages;
 - c. Costs and reasonable attorney's fees;
 - d. Such other and further relief as the Court may deem to be just and proper, including equitable relief in the form of an injunction.

WEISBERG LAW

/s/ Matthew B. Weisberg Matthew B. Weisberg, Esquire Attorney for Plaintiff

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CERTIFICATE OF SERVICE

I, Matthew B. Weisberg, Esquire, hereby certify that on this 22nd day of July, 2014, a true and correct copy of the foregoing Plaintiff's First Amended Civil Action Complaint was served via regular mail, upon the following parties:

National Recovery Services, LLC 416 South Main Street, Suite 3 Ottawa, KS 66067

DCPP, Inc. 416 S. Main Street, Suite 3 Ottawa, KS 66067

Charles Cramer 416 S. Main Street, Suite 3 Ottawa, KS 66067

Brad Dekraai 416 S. Main Street, Suite 3 Ottawa, KS 66067 Evan Quilter 951 N. 350 E Orem, UT 84057

WEISBERG LAW

/s/ Matthew B. Weisberg
Matthew B. Weisberg, Esquire
Attorney for Plaintiff